

JUSTSERVE STUDENT CLUB

FREQUENTLY ASKED QUESTIONS

1. What is the purpose of JustServe, and how does the organization differ from other volunteer organizations?

The purpose of JustServe, simply stated, is "building unity through community service." JustServe. org hopes to easily connect individuals wanting to give community service with faith-based, nonprofit, community or governmental organizations who rely on volunteers to help fulfill their mission.

The major differences between JustServe.org and other websites are:

- JustServe.org is free for both the individual user and the organizations. There are no hidden fees or higher-level pricing. Everything is totally free.
- JustServe.org is both a website and a mobile app in multiple languages.
- It is user friendly and has exceptional features to help users in their volunteer pursuits such as:
 - Weekly update emails: According to preferences checked in a user's profile, they may receive a weekly update regarding projects in their area within a specific mile radius (indicated by the user) and changes to projects for which they have volunteered.
 - Hours Validation Form: A user may print an "Hours Validation Form" upon signing up for a project that includes all pertinent project contact and location information as well as a signature page for the user to use for service validation.
 - A User Dashboard, which shows:
 - Upcoming projects: projects for which the User has signed up to volunteer
 - Watching: a user can "heart" (or bookmark) a project they are interested in to save for future volunteering
 - Recommended: JustServe will recommend projects according to skills and interests indicated in a user's profile
 - Completed projects and volunteer hours: a user can keep track of projects and/or hours for which they have volunteered
 - In addition to large nonprofit organizations, JustServe.org has attracted many smaller, local organizations needing assistance and often overlooked by some volunteer organizations.

2. What requirements exist to start/organize a JustServe chapter?

None. The concept of a JustServe.org club is a movement, backed by enthusiastic middle and high school students wishing to share the joy of community service with their fellow classmates and improve their communities. Any requirements would be at the discretion of the local school district and their adult advisor/sponsor.



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3. How frequently does the club meet?

JustServe.org does not have any requirements. This decision would be up to the local club sponsor to determine.

4. What types of projects (variety) are available?

JustServe.org has local ongoing and event-based types of projects.

5. Are students limited to projects directly associated with JustServe, or can they create/complete a project of their own choosing and report it to JustServe?

JustServe.org is a platform for faith-based, nonprofit, community and governmental organizations to post their volunteer needs. Projects are created and posted by the organizations or by JustServe.org volunteer administrators. However, JustServe.org is always looking to add more organizations to post projects. If students are aware of an organization not currently participating on JustServe.org, the organization is welcome to submit projects for review and become a JustServe partnering organization.

6. Does JustServe restrict access and participation or discriminate against any group or individuals based upon any protected characteristic or view or belief, religious or otherwise?

JustServe.org does not discriminate based on race, religion, gender, ethnicity, or sexual orientation in posting projects or in encouraging volunteers to serve according to our guidelines.

JustServe.org guidelines are as follows:

- The best service opportunities are collaborative working side by side with others in faith-based, nonprofit, community, and government organizations.
- Community service opportunities should enhance the quality of life in the community and assist the poor and those in need.
- JustServe projects should not have a political or advocacy focus, be for-profit oriented, or directly involve volunteers in fundraising or other prohibited activities.

Prohibited activities are:

- 1. Organizing or engaging in protests, petitions, boycotts, or strikes.
- 2. Assisting, promoting, or deterring union organizing.
- 3. Impairing existing contracts for services or collective bargaining agreements.
- 4. Engaging in partial political activities or other activities designed to influence the outcome of an election to any public office.
- 5. Attempting to influence legislation.
- 6. Participating in or endorsing events or activities that are likely to include advocacy for or against political parties, political platforms, political candidates, proposed legislation, or elected officials.
- 7. Engaging in religious instruction, conducting worship services, providing instruction as part of a program that includes mandatory religious instruction or worship, or engaging in any form of religious proselytization.



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- 8. Providing a direct benefit to:
 - a. A business organized for profit.
 - b. A labor union.
 - c. A partisan political organization.
 - d. A nonprofit organization that fails to comply with the restrictions contained in section 501(c)(3) of the Internal Revenue Code of 1986 related to engaging in political activities or substantial amount of lobbying.
- 9. Conducting a voter registration drive or raising funds for voter registration drives.

7. Are there registration or membership fees associated with JustServe?

None whatsoever.

